

Industry Day Questions:

Is pricing fee schedule in line with what is typically charged?

Does a per quarter hour fee structure make more sense?

Do you have issues with the distance requirement from all VAMC's in VISN 5?

Some of you have indicated you can cover 80% of the service area. If you were awarded the contract and provided a phase in period would you be able to cover 100% of the service area?

Is the infra structure to cover the service area attainable?

Are there other brands/manufacturers of chairs you typically work on that we do not have listed?

Are there any issues with any of the during and after business hour requirements?

Are the turnaround times for repairs realistic?

Are the invoicing requirements clear?

Are the chairs required to be on hand as loaners realistic? Do you suggest adding or removing any?

Do you have any specific issues with the quality assurance surveillance plan?

Any specific concerns with the reports section?